

Return Confirmation Return Info Widget

Widget Use

Renders the return details (reason, number of parcels) on the confirmation page after the user submits their return request.

Example of Widget Use

Following is an example of the widget in use:

Return Confirmation

Print

Start New Return

✓

Your return is now in the process of being approved. The details of your return are displayed below.

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You will receive a return authorization (RA) number and courier label (applicable only if courier is CP and AP) via email.

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Pick up Address

Customer Reference:

P/O 123456

Name:

Alternate Address 1

Address:

30 Lisburn Street

EAST BRISBANE

QLD

4169

Instructions:

Please pickup from Reception

Comments:

Ask for Katie

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Return Information

Reason Code

Customer Error

Number of Parcels to pick up

1

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Return Items

Where can the Widget be placed?

The widget can be used in the following templates:

- [Return Confirmation Page Template](#)

Widget Options

Option	Use	Comments	Available from Version
Description	A short description of the widget's use.	We recommend this field be updated so the widget's purpose is clear at a glance from the template page.	All
Layer	The layer the widget is valid for.	The layering technology allows for the content to be shown to specific audiences. This is handy if the content is only valid for a certain type of user, or if the same widget is required for more than one audience but different configurations are needed. The widget can be added to the zone more than once and the layer feature can determine which audience can see each widget.	All
Heading	The heading displayed at the top of the widget.	Default is: Return Information	4.05
Heading Icon	The icon displayed to the left of the heading at the top of the widget.	Default is: cv-ico-general-info	4.05
Reason Code Prompt	The label for the return reason field.	Default is: Reason Code	4.05
Copy Return Confirmation Prompt	The label for the number of parcels being returned field.	Default is: Number of Parcels to pick up	4.05

Related help

- [Online Returns](#) — Lets your customers request a return from an order details page and integrates returns into your ERP..

Related widgets

- [Return Lines Widget](#)
- [Return Information Widget](#)
- [Return Confirmation Summary and Lines Static Widget](#)
- [Return Confirmation Address Widget](#)
- [Return Confirmation Message Widget](#)