

Upload Product Images in the CMS

Overview

Upload product images in the CMS in [Product Maintenance](#). Unlike images [uploaded via the Integrator](#), there are no restrictions on the number of images you can upload and how an image is named. You can also add tags to an image.

[File Manager](#) in the CMS can be used to maintain product images. However, you cannot assign images to specific products unless you are replacing an assigned image with another of the same file name.



Important

Product images uploaded via File Manager will not be checked for file size suitability. Therefore you must ensure that the image is not too large for fast downloads for the web.

- The maximum file sizes should be: 250kb for desktop/tablet: 50kb for mobile.
- The pixel dimensions required depend on where the image will be displayed:
 - Thumbnail folder* - 50 x 50 px (for order lines and in emails)
 - Small folder* - 250 x 250 px (for product search results)
 - Medium folder* - 500 x 500 px (for gallery)
 - Large folder* - 1000 x 1000 px (for zoom)

Here are examples of the file sizes required:



- File formats currently supported: .png, .jpg/jpeg, .gif, .svg.
- 'Next-gen' formats currently not supported but may in future releases: the software does not support the following file formats, but may in future releases of our products.
 - .webp
 - .avif
 - .jp2
 - .jxr
- For guidance on which to use when, see: [image optimisation](#).

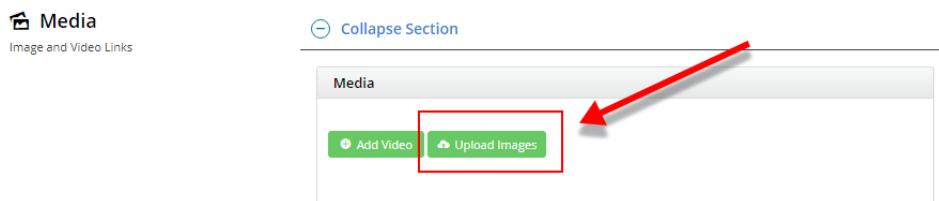
Upload images in Product Maintenance

When you upload the image, four copies of the uploaded image will automatically be created and placed in the appropriate folder.

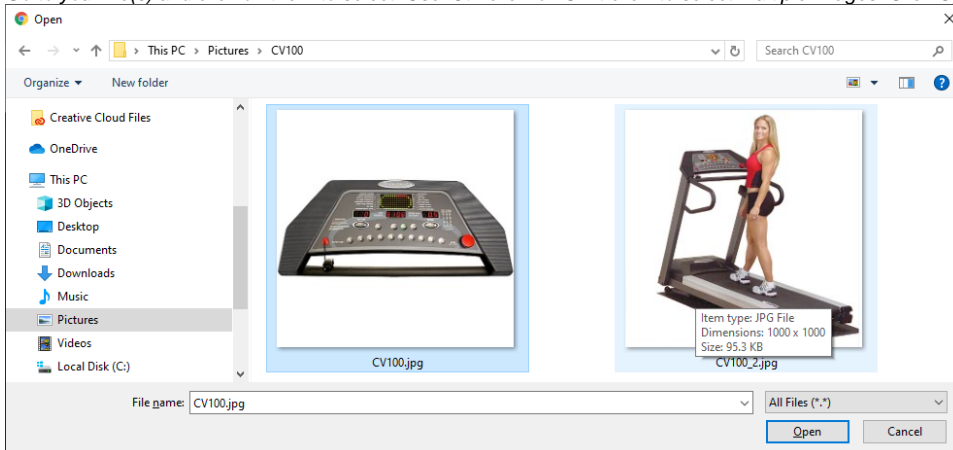
To upload a product image, navigate to **Products & Categories Product Maintenance**, then find the product you require. Scroll down to the **Product Media** section.

Adding Images

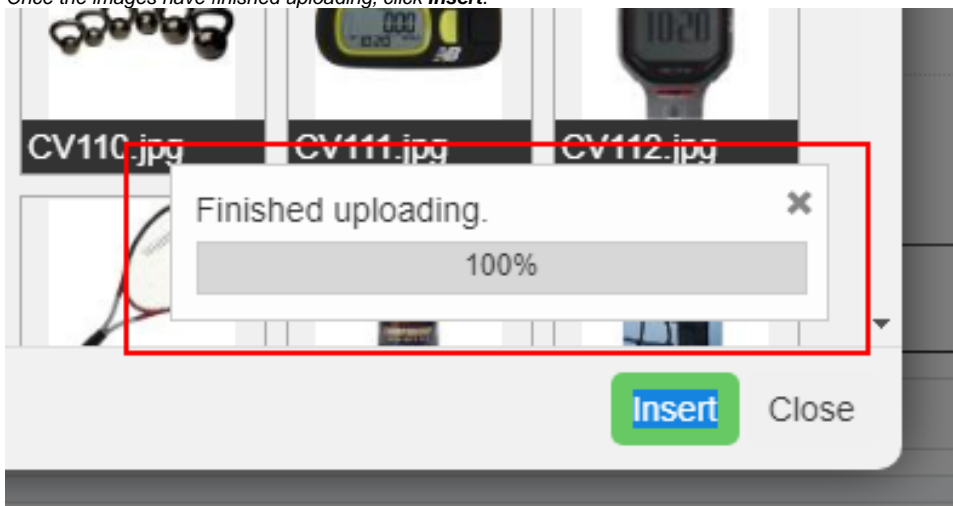
1. To add an image or multiple images simultaneously, click **Upload Images**.



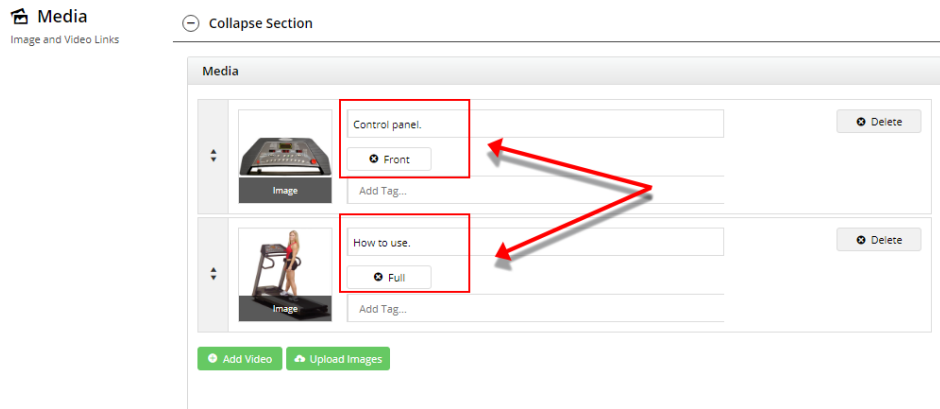
2. Go to your file(s) and click on them to select. Use 'Ctrl-click' or 'Shift-click' to select multiple images. Click **Open**.



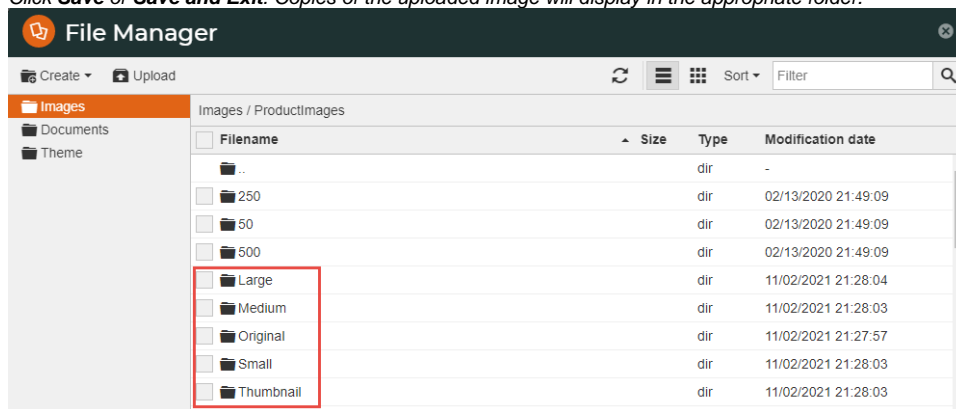
3. Once the images have finished uploading, click **Insert**.



4. Once you click **Insert**, the image thumbnails will display in the product's media list.



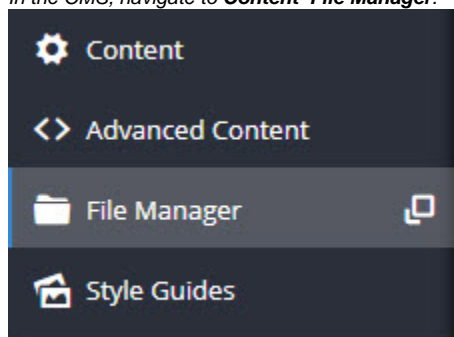
5. To enter relevant descriptions of your image, enter a value, then click **Add Tag**. You can add more than one tag.
6. Click **Save** or **Save and Exit**. Copies of the uploaded image will display in the appropriate folder.



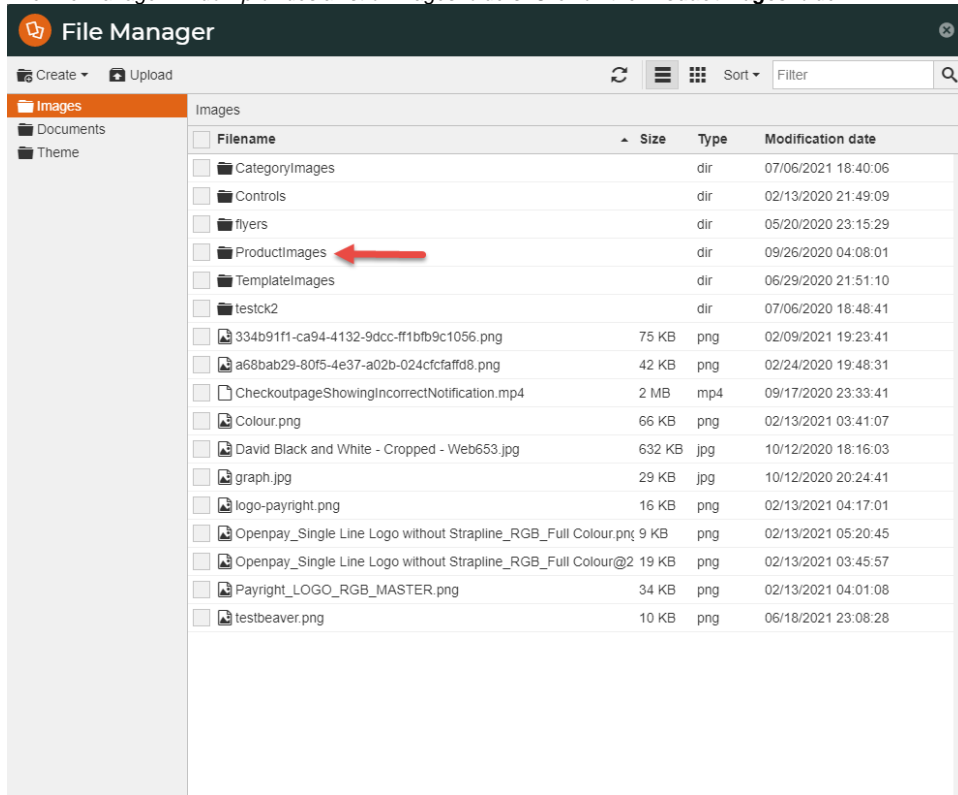
Edit images in CMS File Manager

To change or upload a product image in File Manager:

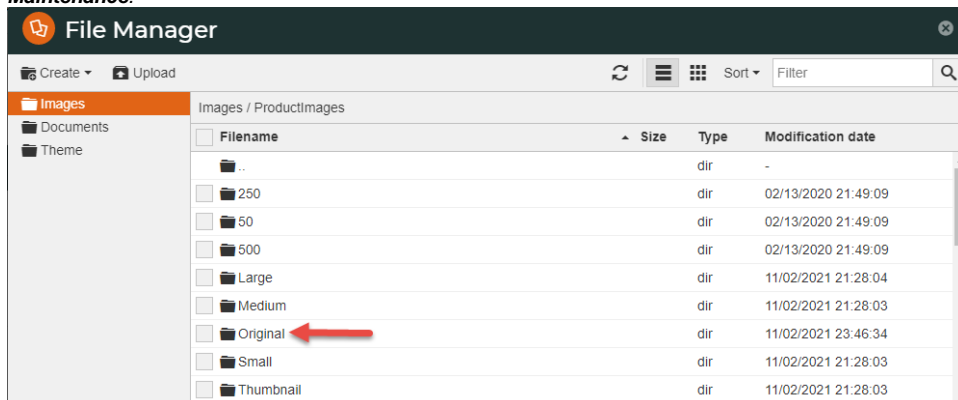
1. In the CMS, navigate to **Content File Manager**.



2. The File Manager window provides a list of images folders. Click on the **ProductImages** folder.

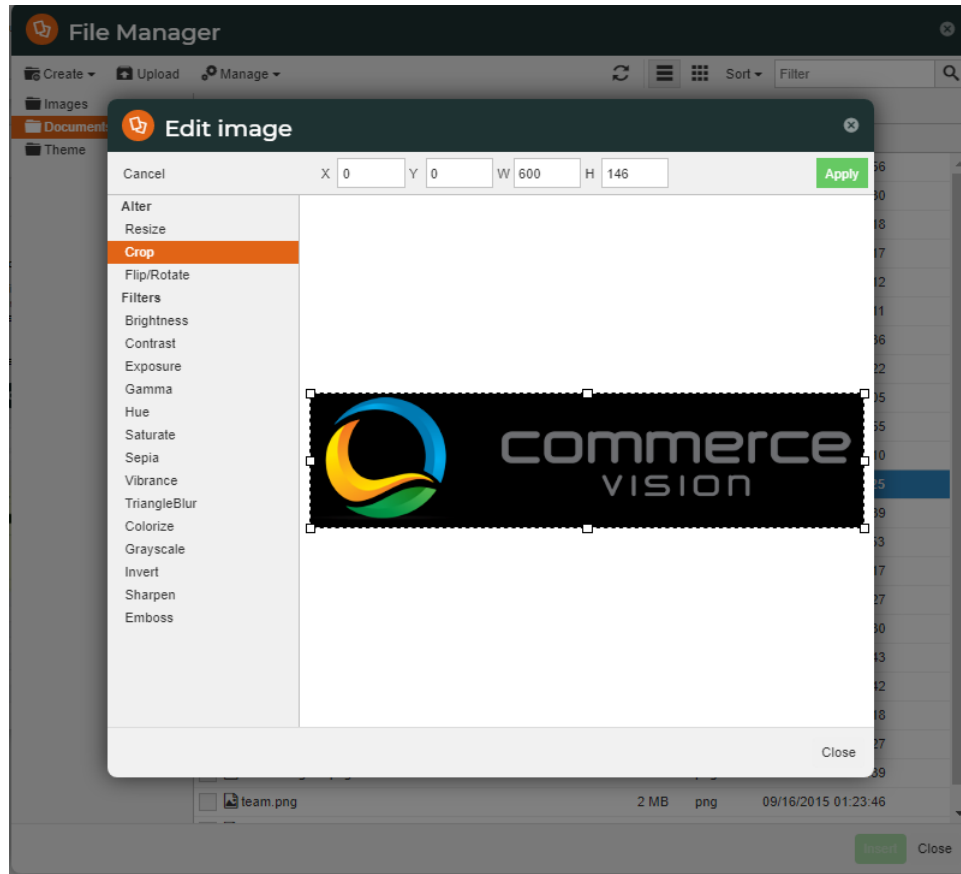


3. If this image is not yet linked to a particular product, upload it to the **Original** folder. Then add it to the product via **Product Maintenance**.



4. If you want to edit or change an existing image file that has already been added for a product, select the appropriately folder: **Thumbnail**, **Small**, **Medium** or **Large**.
5. Edit or replace the image file. **NOTE** - Remember that there are optimal pixel sizes for an image in each folder.

- **Edit images** - You can crop, resize, flip, and enhance the image in File Manager. Select the image, then click **Edit**.



Additional Information

By default, the CMS-uploaded image at the top of this list will be the first image displayed in any search on your site and in the Product Detail page. If a product has images uploaded via the Integrator and the CMS and you want the first Integrator-uploaded image to display first, please contact [Commerce Vision](#) to enable this option. **NOTE** - this option is available only for versions 4.21.02 and above.

Minimum Version Requirements	03.97.00
Prerequisites	--
Self Configurable	Yes
Business Function	Products & Categories
BPD Only?	Yes
B2B/B2C/Both	Both
Third Party Costs	n/a

Related help

- [File Manager](#)
- [What is File Manager in the CMS?](#)

