Reset the Price Cache

Overview

For sites not using Live Pricing, it is important to note that Customer Self Service caches the calculated pricing for a customer and product in order to improve the overall performance of the site.

While prices are generally only cached for 1 hour, flushing this data is quite simple. Follow the process below to clear the price cache and ensure prices displayed are based on the latest integrated data.

Step-by-step guide

To Reset the Price Cache:

| Click the 'Clear Cache' option for the Price Cache. | |
|---|--------------|
| S Cache Management | |
| Product Cache Clears the product cache information, re-indexes lucene and resets the dictionary. This is a long running process. | O Clear Cach |
| Dictionary Reset Resets the application dictionary | O Clear Cach |
| Price Cache | Clear Cach |

3. A confirmation will display. The price cache has now been reset for all users.

| P | rocessing complete. | |
|---|---------------------|--|
| | Close | |
| | Close | |

For information on how to refresh the product & stock security cache, see Reset the Product Cache.

Related help

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- Cache Refreshing
- Reset the Price Cache
- Reset the Product Cache
- Change the Display of Zero-priced Items
- Check a Customer's Price for a Product