

Reset the Price Cache

Overview

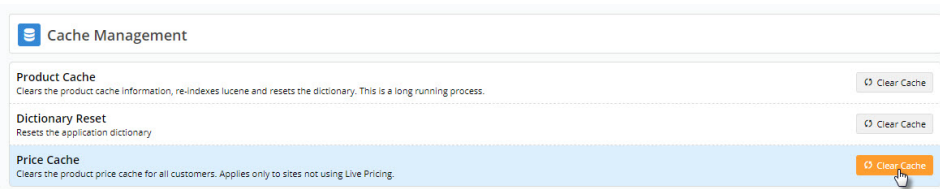
For sites not using Live Pricing, it is important to note that Customer Self Service caches the calculated pricing for a customer and product in order to improve the overall performance of the site.

While prices are generally only cached for 1 hour, flushing this data is quite simple. Follow the process below to clear the price cache and ensure prices displayed are based on the latest integrated data.

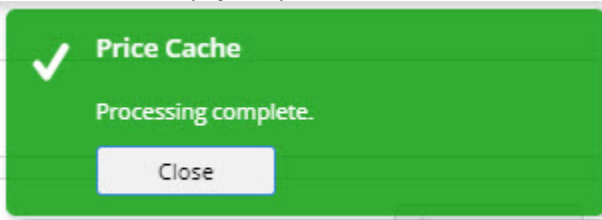
Step-by-step guide

To Reset the Price Cache:

1. In the CMS, go to **Settings Cache Management**.
2. Click the '**Clear Cache**' option for the Price Cache.



3. A confirmation will display. The price cache has now been reset for all users.



For information on how to refresh the product & stock security cache, see [Reset the Product Cache](#).

Related help

- [Cache Refreshing](#)
- [Reset the Price Cache](#)
- [Reset the Product Cache](#)
- [Change the Display of Zero-priced Items](#)
- [Check a Customer's Price for a Product](#)