Reset the Price Cache

Overview

For sites not using Live Pricing, it is important to note that Customer Self Service caches the calculated pricing for a customer and product in order to improve the overall performance of the site.

While prices are generally only cached for 1 hour, flushing this data is quite simple. Follow the process below to clear the price cache and ensure prices displayed are based on the latest integrated data.

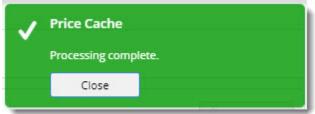
Step-by-step guide

To Reset the Price Cache:

- 1. In the CMS, go to Settings Cache Management.
- 2. Click the 'Clear Cache' option for the Price Cache.



3. A confirmation will display. The price cache has now been reset for all users.





For information on how to refresh the product & stock security cache, see Reset the Product Cache.

Related help

- Cache Refreshing
- Reset the Price Cache
- Reset the Product Cache
- · Change the Display of Zero-priced Items
- Check a Customer's Price for a Product