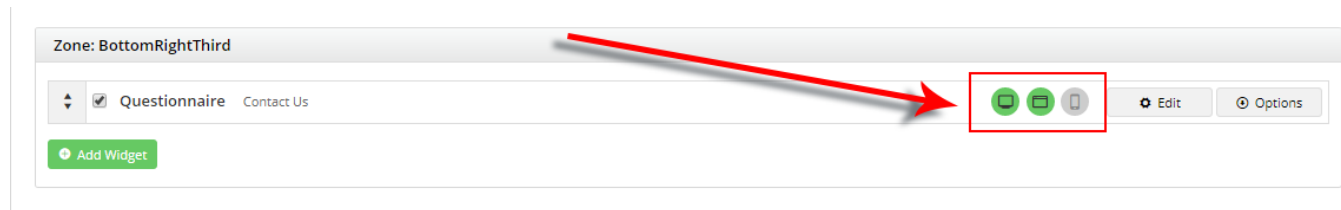


Widget Device Display Indication: Mobile, Tablet, and Desktop

We have enhanced the "Show on Mobile?", "Show on Tablet?", and "Show on Desktop?" widget display options.

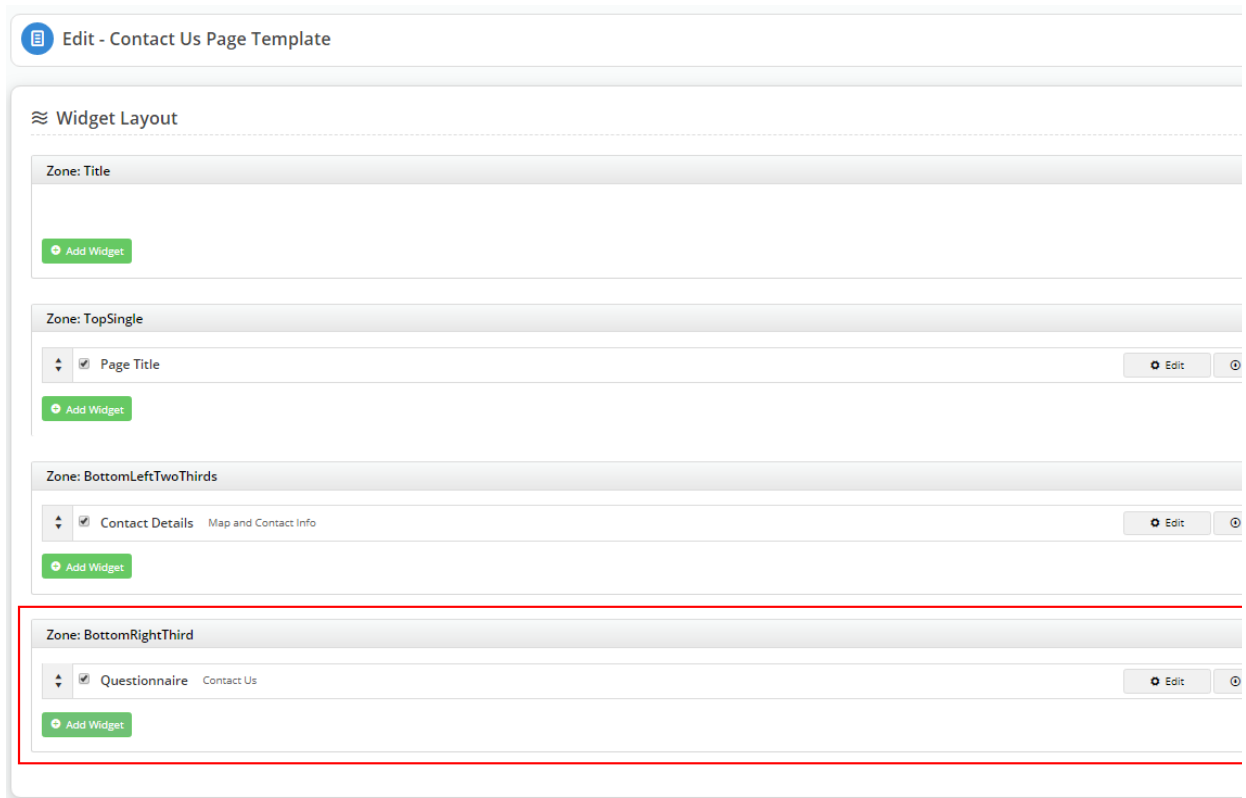
When you toggle one or more of those device type displays to OFF, icons will display on the widget in the page template to indicate what devices will display (or not) that widget's content.



Step-by-step guide

This feature is best described through an example: Displaying the Questionnaire widget on the Contact Us Page on Desktop and Tablet devices but not Mobile devices.

1. Log into your CMS
2. Navigate to [Content](#) [Pages & Templates](#) [Other Pages & Templates](#)
3. Edit [Contact Us Page](#)
4. We have a [Questionnaire](#) widget located in the [BottomRightThird](#) zone.



5. We don't want the [Questionnaire](#) widget to display on Mobile devices, so we click on the [Common Options](#) tab and toggle **Show On Mobile?** to OFF.

Questionnaire - Contact Us

General Options

Personalisation

Captchas

Common Options

Documentation

Common Options

Show On Mobile?

☐

Show On Tablet?

☒

Show On Desktop?

☒

Right Align?

☐

Don't Print

☐

Additional Classes

For example, you can add a style sheet class of "new-class" which will then appear next to class

6. Save your changes and Exit.

7. The device icons displayed against the widget tell us on which devices the widget will display or not:

Green: Display

Grey: Do Not Display

Zone: BottomRightThird

Questionnaire

Contact Us

☒

Questionnaire

Contact Us

Add Widget

☒

☒

☒

Edit

8. We can see the questionnaire on our Contact Us Page on the desktop

[🏠 > Contact Us](#)

 [Contact Us](#)

Contact Details

Phone:

07 3369 3733

Fax:

07 3891 3996

Email:

info@commercevision.com.au

Address:

30 Lisburn Street East Brisbane QLD 4169

30 Lisburn St

30 Lisburn St, East Brisbane QLD 4169

View larger map

Enquiry

Name *

Email *

Phone

What is your enquiry relating to?

Please Select

Message *

☐

I'm not a robot


reCAPTCHA

Privacy Terms

Send

9. But there is not questionnaire on our Mobile device, as expected.



Menu 

Contact Us


Contact Details

 Phone:

07 3369 3733

 Fax:

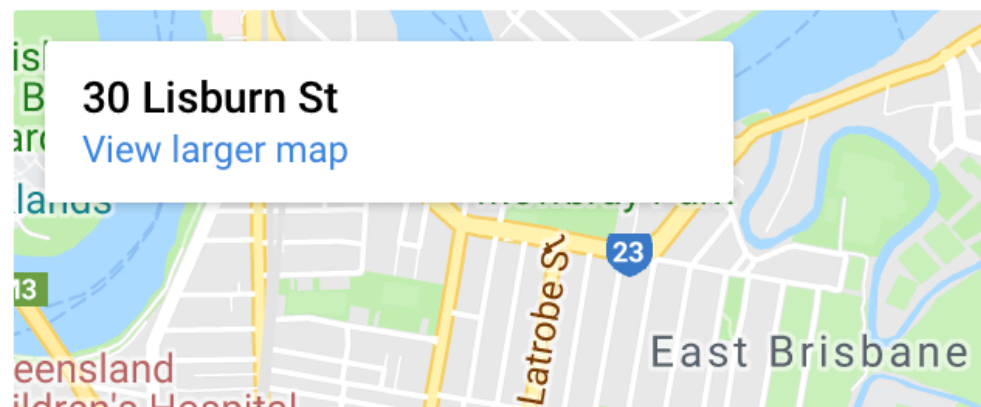
07 3891 3996

 Email:

info@commercevision.com.au

 Address:

30 Lisburn Street East Brisbane QLD 4169





Our Store

[About Us](#)

[Privacy Policy](#)

[Terms and Conditions](#)

[Custom Page Demo](#)

Banner Images

In the case of Banner sliders, you can use the same method to configure a banner image to display on any combination of the device types:

- mobile + tablet + desktop
- mobile + tablet
- mobile + desktop
- tablet + desktop

The Desktop, Mobile, and Tablet display options in each individual banner file in Banner Maintenance will show you how the image will appear on the relevant device.

Edit Banner - Tokyo Food
Cancel Save Save and Exit

Banner Details
Edit banner information including publish dates

Description *

Tokyo Food

Banner Link (images only)

https://en.wikipedia.org/wiki/Tokyo

☐ Banner Link Open In New Window

Start Date

3/09/2015

Expiry Date

3/09/2020

Banner Images

Select Banner For All Devices

Select Video For All Devices

Clear All

The same banner will render across all devices, or select individual device banners

mobile

Select Mobile Banner

Video

Recommended
400 x 600px ~ 100kb ~ JPG

tablet

Select Tablet Banner

Video

Recommended
1024 x 500px ~ 200kb ~ JPG
/documents/slider-1.jpg

Dimensions

1680 x 500px

File Size

212.37 KB

desktop

Select Desktop Banner

Video

Recommended
1620 x 600px ~ 400kb ~ JPG
/documents/slider-1.jpg

Dimensions

1680 x 500px

File Size

212.37 KB

1. *Navigate to Content Banners*
2. *In your Banner Maintenance window, select a banner.*

Banner Maintenance - Select Banner Type

Add

Name
Options

Home Page Feature Banners

Edit

3. *Click Edit next to one of your banners.*

Maintain Banners for type 'Home Page Feature Banners'

Tokyo Food

Active

Coffee

Active

Hamburger

Active

France

Active

4. *We are going to display the Tokyo Food banner on Tablet and Desktop device but not a Mobile.*

commerce
VISION

Product Search



Menu



Coffee, please

The large banner image can link to one URL, and this subtitle text can contain other [links](#).



Sign Up

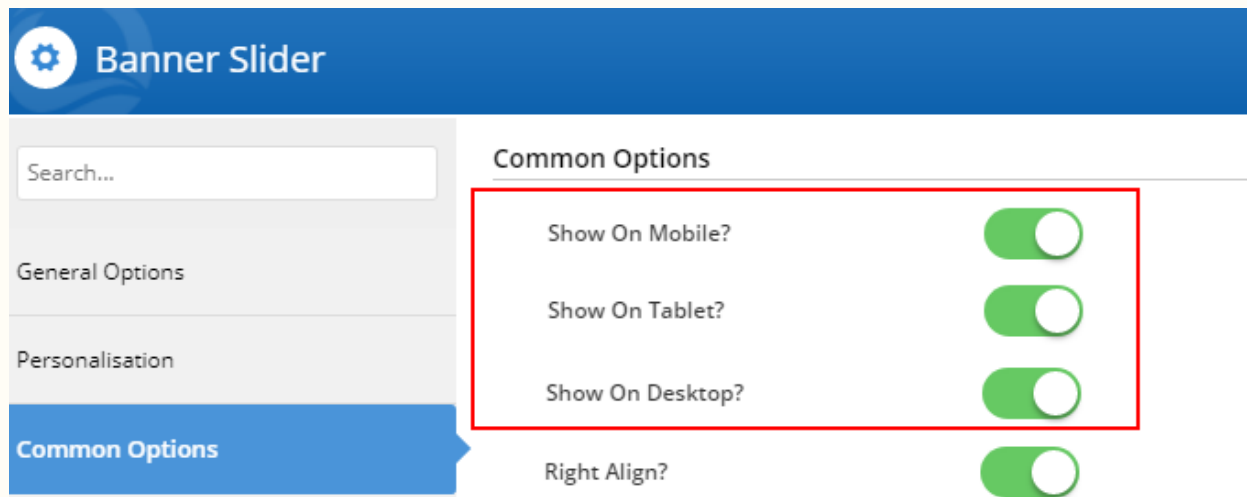




The individual **Banner Details: Banner Images** settings takes precedence over the **Show on <device>?** switch in the [Banner Slider widget](#).

For instance, in the above screenshot, you have specified that mobile devices won't display the "Tokyo Food" banner.

If you toggle **Show on <device>?** to ON for all device types in the [Banner Slider widget](#), the "Tokyo Food" banner image will still not show up on mobile devices.



Banner Details: Banner Images settings override the [Banner Slider widget](#) settings.

Additional Information

The new device display toggle options will appear for sites running version 4.15 and above.

Minimum Version Requirements	4.15.00
Prerequisites	--
Self Configurable	Yes
Business Function	Behaviour & Personalisation
BPD Only?	Yes
B2B/B2C/Both	Both
Ballpark Hours From CV (if opting for CV to complete self config component)	Contact Commerce Vision
Ballpark Hours From CV (in addition to any self config required)	Contact Commerce Vision
Third Party Costs	n/a
CMS Category	Layout

Related help

- [Image Optimisation](#)
- [Mobile Menu Zoned Widget](#)
- [Device type options](#)

- [Targeting Banners by Device](#)
- [Mobile Menu Widget](#)