

Preventing certain order status from integrating

In some instances, it may be necessary to prevent orders with a particular PRONTO status from integrating to the web.

Customer Self Service features a system setting for this functionality.

Step-by-step guide

To Stop an Order Status from Integrating:

1. Login as an Administrator.
2. Navigate to '**Settings**' --> '**Settings**' (/zSettings.aspx).
3. Click the '**Orders**' tab.
4. The '**Current Order Display**' sub-tab will be selected by default.
5. Scroll to the setting '**Do not show Orders with a status of**'.
6. Enter the PRONTO status codes in the field as required, separated by semicolon ';'.
(Note: In the screenshot, the field contains '18;87;04;02' which is highlighted in yellow.)
7. Click the '**Update**' button to save changes.

Enable Online Discounts : ☐

Allow Warehouse Selection On Order Lines : ☐

Do not show Orders with a status of :

Update

Related help

- [MS Active Directory Setup Guide](#)
- [Settings and Functions Available in the PRONTO Order and Receipt Import Program](#)
- [User Debtor Integration](#)
- [Azure Integration Dashboard](#)
- [Set Up User Creation API](#)
- [Azure Operations](#)
- [Upload Product images from the Integrator](#)