Preventing certain order status from integrating

In some instances, it may be necessary to prevent orders with a particular PRONTO status from integrating to the web.

Customer Self Service features a system setting for this functionality.

Step-by-step guide

To Stop an Order Status from Integrating:

- 1. Login as an Administrator.
- 2. Navigate to 'Settings' --> 'Settings' (/zSettings.aspx).
- 3. Click the 'Orders' tab.
- 4. The 'Current Order Display' sub-tab will be selected by default.
- 5. Scroll to the setting 'Do not show Orders with a status of'.
- 6. Enter the PRONTO status codes in the field as required, separated by semicolon ';'.
- 7. Click the 'Update' button to save changes.

	Enable Online Discounts :	
Allow	Warehouse Selection On Order Lines :	
	Do not show Orders with a status of :	18;87;04;02

Update

Related help

- MS Active Directory Setup Guide
- Settings and Functions Available in the PRONTO Order and Receipt Import Program
- User Debtor Integration
- Azure Integration Dashboard
- Set Up User Creation API
- Azure Operations
- Upload Product images from the Integrator