

EFT Payments (classic sites)

Overview

Electronic Funds Transfer (EFT), is a commonly accepted form of payment online, particularly for B2B customers. Using this guide, Customer Self Service can be configured to accept EFT payments from online users.

1. Enable EFT Payments at the System level.
2. Add the 'Release Payments' page to the required menu(s).

Payment Method :

Please pay this transaction now using your financial institution's EFT facility.
Upon payment, enter your receipt number below before continuing.

Your transaction will be completed when confirmation of payment is received.

Please use the following reference in your bank transfer details when submitting your EFT Payment

Our Reference : REC 1719

Bank :

BSB : 000000

Account No : 1234-56789

Bank Receipt# :

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[Submit Order](#)



If your site is running on the Best Practice Design (BPD) framework, refer to this document instead: [EFT Payments on CV ecommerce](#)

Step-by-step guide

1. Enable EFT Payments at the System level:

1. Login as an Administrator.
2. Navigate to '**Settings**' --> '**Settings**' (/zSettings.aspx).
3. Click the '**Orders**' tab.
4. Click the '**Credit Cards**' tab.
5. Confirm the site is configured to accept credit card payments (If these are not accepted, EFT payments can't be either).
6. Tick the '**Allow EFT Payment**' setting.
7. Tick the '**Hold Bpay & EFT Payment**' setting if required.
 - Holding EFT payments ensures a Cash Receipt is not created until the payment is released in the 'Release Payments' screen (see [How to release EFT and BPAY Payments](#) for instructions).
8. Populate EFT Bank Details:
 - **EFT Bank Name**
 - **EFT Bank BSB**
 - **EFT Bank Account No**
9. Tick the '**Enable EFT Order Payment Option**' setting (unless EFT should be for Account Payments only).
10. Tick the '**Auto Integrate BPAY EFT Order Payments**' setting if required.
 - Automatically integrating EFT payments means the sales order will not be held until the payment is released via 'Release Payments'.


11. Click the **'Update'** button to save changes.

Cards Accepted

Order Payment Options

Allow Credit Card Payment :	Yes, Both Order and Account Payment
Allow 'We Will Call' Payment :	<input type="checkbox"/>
Allow EFT Payment :	<input checked="" type="checkbox"/>
Use 3rd Party Payment :	<input type="checkbox"/>
Allow BPay Payment :	<input type="checkbox"/>
Hold Bpay & EFT Payments :	<input checked="" type="checkbox"/>
Enable SSL Payment Security :	<input type="checkbox"/>
Enable Payment Express 'Add Bill Card' :	<input type="checkbox"/>
Allow COD customer to pay on-line :	<input checked="" type="checkbox"/>
Use Credit Card Auth/Capture process. :	Authorise and Capture (Default)
PayPal Template :	Paypal (CV Sandbox)
BPay Biller Code :	123456
EFT Bank Name :	Commerce Vision Pty Ltd
EFT Bank BSB :	000000
EFT Bank Account No. :	1234-56789
C/Card Processing Type :	This Site MOTO
C/Card Payment Provider :	eWay Rapid API Version 3
Merchant ID :	
3rd Party Payment Server :	
3rd Party Payment Access Code :	
3rd Party Payment Secure Secret :	
3rd Party Party Payment Timeout :	0
Upload Payment Username To Pronto :	<input type="checkbox"/>
Pay Accounts Provider Port :	9051
Enable EFT Order Payment Option :	<input checked="" type="checkbox"/>
Disable Bank Receipt Number :	<input type="checkbox"/>
Auto Integrate BPAY EFT Order Payments :	<input type="checkbox"/>
Dps Add Bill Card Mode :	Please Select ..
DPS Bill Card Token :	Please Select ..
Credit Card Capture Customer ID :	
Retain Payment Provider Customer ID Token :	<input checked="" type="checkbox"/>
eWay Billing Country :	au
Gift Card Provider :	Please Select ..
FAQ Link on Credit Card Payment Screen :	
Visa :	<input checked="" type="checkbox"/>
MasterCard :	<input checked="" type="checkbox"/>
BankCard :	<input type="checkbox"/>
Diners Club :	<input checked="" type="checkbox"/>
Amex :	<input checked="" type="checkbox"/>

2. Add the **'Release Payments'** page (ReleaseCustPayments.aspx) to the required Role menu. Refer [Adding a new menu item](#) for instructions.

 Modify : New : Delete : SubMenu Items : [Cancel](#) : [OK](#)

6 records. (1 page)

1

Menu Code : Customer Self Service Administration

Menu Item Code :

Parent Item :

Label for Navigation Pane :

Description :

Page Name :  Release Customer Payments (admin)

Custom Page Code :

Sequence :

Menu Item Image Name :

Menu Item Hover Image Name :

Requires Authentication : ☒

Hidden : ☐

Staging Only Item : ☐

Show Navigation Order Summary : ☐


Width :



Transaction Format :

Transaction List :

Search For :

Select	Receipt Number	Customer Code	User Name	Invoice Number	Invoice Date	Order Number	Transaction Amount	Date & Time Stamp	Bank Receipt Details	Status
<input type="checkbox"/>	2210		katie.koo@commercevision.com.au	5057691		5057691	\$24.77	17-Jul-2014	TESTONLY	Bpay / EFT for Ret

[Release Payments : Reject Payments](#)

1 records. (1 page)



Customers with credit card payments enabled will now have the EFT option available to them as well. See [How to enable Credit Card payments for customers](#) for further information.

Optional Settings

It may be desirable to deny EFT access to certain roles, leaving them with credit card payment options only. This can be configured at the role level.



Keep in mind that Role settings will override the System settings.

To Update Role Level EFT Settings:

1. Login as an Administrator.
2. Navigate to 'Accounts' --> 'Role Management' (/zRoles.aspx).
3. Select the required role via radio button.
4. Click the 'Functions' tab.
5. Click 'Modify'.
6. Update the values for Role Based EFT Options as required:
 - **EFT Role Payment Mode:**
 - Enable role-based EFT - enables EFT payments for the role, utilising the settings at role level (overriding system settings).


- *Deny EFT to users in this role - excludes users in this role from accessing EFT payment functionality, even if it is enabled at the System level.*

- **EFT Payment Instructions Template** - page type template, example of use shown below

Order Details

Order Value	\$19.25
Freight	\$11.03
ORDER TOTAL (Inc. GST)	\$30.28
<small>GST included in this order</small>	<small>\$2.75</small>

Payment Method : Electronic Funds Transfer ▾ Bank Receipt# :

The EFT Payment Instruction Template dictates what is shown in this section during checkout. You can customise this content by creating a new template and assigning it as the default. 

Our Reference : REC 2213

Bank : Test Bank

BSB : 000000

Account No : 123456

Bank Receipt# :




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- **EFT Bank Details Resource Code** - the Resource Code for the Resource containing the format string used to render EFT bank details for this role.
- **EFT Bank Name**
- **EFT Bank BSB**
- **EFT Bank Account No**

7. Click 'OK' to save.

Role Based EFT Options

EFT Role Payment Mode : Please Select .. ▾

EFT Payment Instructions Template : Please Select .. ▾   

EFT Bank Details Resource Code : Enable role-based EFT

EFT Bank Name : Deny EFT to users in this Role

EFT Bank Name :

EFT Bank BSB :

EFT Bank Account No :

Custom templates can also be assigned if required, which override the system defaults.


To Assign Custom EFT Templates:

1. Login as an Administrator.
2. Navigate to 'Content' --> 'Assign Default Templates' (/zAllocate.aspx).
3. On the 'Defaults' tab, update the following as required:
 - **EFT Payment Instruction Template** - page type template, example of use shown below.

Order Details

Order Value	\$19.25
Freight	\$11.03
ORDER TOTAL (Inc. GST)	\$30.28
<small>GST included in this order</small>	<small>\$2.75</small>

Payment Method : Electronic Funds Transfer ▾ Bank Receipt# :

The EFT Payment Instruction Template dictates what is shown in this section during checkout. You can customise this content by creating a new template and assigning it as the default. 

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Bank : Test Bank

BSB : 000000

Account No : 123456

Bank Receipt# :

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- **EFT Order Payment Instruction Template** - email template, example of system default shown below.

Subject: Your EFT Reference Details

Thank you for your order.

Order Number: 5057691
Reference No: 2210
**Bank Receipt Number
Provided:** EFT REF TESTONLY

Your order will be shipped when payment is
verified.

POWERED by *Customer Self Service*, a [Commerce Vision Pty. Ltd.](#) product.

4. Click the '**Update**' button to save changes.

Related articles

- [Braintree Payments - Credit Card Data Flow](#)
- [Release Payments](#)
- [Order Data for Eway Fraud Protection](#)
- [Attach Payment Document to Order](#)
- [Braintree Google Pay Settings](#)