

# Orders On Hold Widget

## Widget Use

Renders a list of the user's held orders, as well as a Search facility. From here, the user can search for, view, delete, or resume their held orders.

## Example of Widget Use

Following are examples of the widget in use:

List View

II Orders On Hold

Orders on hold, ready to be placed

Search for orders

SearchClear

Print

10 records (1 page)

Order No.	Order date	Customer Code	Hold Reference	Total	Options
100010091	19/04/2016	ABC	Test order	\$79.41	<div>ViewRemoveResume</div>
100010111	07/09/2015	ABC		\$16.20	<div>ViewRemoveResume</div>
100010994	10/11/2015	ABC		\$4,581.62	<div>ViewRemoveResume</div>
100011018	03/12/2015	ABC		\$4,493.50	<div>ViewRemoveResume</div>
100011396	19/04/2016	ABC		\$17.24	<div>ViewRemoveResume</div>
100011397	19/04/2016	ABC		\$85.69	<div>ViewRemoveResume</div>

10 records (1 page)

## Where can the Widget be placed?

The widget can be used in the following templates:

- Orders On Hold page template

## Widget Options

Option	Use	Comments	Available from Version
Description	A short description of the widget's use.	We recommend this field be updated so the widget's purpose is clear at a glance from the template page.	All
Layer	The layer the widget is valid for.	<p>The <a href="#">layering technology</a> allows for the content to be shown to specific audiences.</p> <p>This is handy if the content is only valid for a certain type of user, or if the same widget is required for more than one audience, but different configuration is needed.</p> <p>The widget can be added to the zone more than once and the layer feature can determine which audience can see each widget.</p>	All

Show APN Instead Of Product Code	Determines whether the Australian Product Number is displayed instead of the product code in the order detail view.	Default is: unticked Tick to enable	
Show Discount?	Determines whether the Discount column is included in the order detail view.	Default is: ticked Untick to disable	
Increase Quantities In Pack Qty?	Forces the value in the quantity field to increase/decrease in pack quantities when using the plus/minus icons, rather than by the default quantity of 1.	Default is: unticked Tick to enable	
Use Product Hyperlink?	In order detail view, determines whether the product image, description, and code are hyperlinked back to the product detail page.	Default is: ticked Untick to disable	
<b>Messages</b>			
No Results Message	The message text displayed to the user when a search returns 0 results.	Default is: Your search returned no results	
Error Retrieving Results	The message text displayed to the user when the search encounters an error.	Default is: There was an error retrieving your search results at this time - please try again later	
Invoice Reprint Request Success	The message text displayed to the user when the invoice reprint request is successful.	Default is: This invoice has been requested for reprint - the request was sent to {0}	
Error With Reprint Fax Or Email	The message text displayed to the user when the value in the Fax / Email field fails validation.	Default is: Please enter either your Fax Number or valid Email Address	
Error Requesting Reprint	The message text displayed to the user when the invoice reprint request encounters an error.	Default is: There was an error requesting your reprint at this time - please try again later	
Delete Order Request Success	The message text displayed to the user when the selected order is successfully deleted.	Default is: The selected order has been successfully deleted	
Delete Order Request Error	The message text displayed to the user when the order deletion request encounters an error.	Default is: There was an error deleting the order at this time - please try again later	
Products Added Message	The message text displayed to the user when the order lines are successfully copied to the cart.	Default is: {0} products have been successfully copied to your current order	
Error Copying Products	The message text displayed to the user when the order lines can't be copied to the cart.	Default is: There was an error copying your products at this time - please try again later	
No Lines To Copy	The message text displayed to the user when the selected order contains all lines with 0 quantity.	Default is: There are no lines with quantities to copy to your current order	
Order Cannot Be Found	The message text displayed to the user when the requested order can't be loaded.	Default is: Your requested order cannot be found	
Order Contains No Lines	The message text displayed to the user when the selected order is empty.	Default is: This order has no lines to display	
Resume Order Request Success	The message text displayed to the user when the selected order has been resumed.	Default is: The selected order has been successfully resumed	
Resume Order Request Error	The message text displayed to the user when the selected order can't be resumed.	Default is: There was an error resuming the order at this time - please try again later	
<b>Buttons</b>			
Search Button Label	The text displayed on the 'Search' button.	Default is: Search	
Clear Button Label	The text displayed on the 'Clear' button.	Default is: Clear	
Print Order Button Label	The text displayed on the 'Print' button in order detail view.	Default is: Print	
View Order Button Label	The text displayed on the 'View' button in order list view.	Default is: View	
Delete Order Button Label	The text displayed on the 'Delete' button in order list view.	Default is: Remove	
Resume Order Button Label	The text displayed on the 'Resume' button in order list view.	Default is: Resume	

Back To Results Button Label	The text displayed on the 'Back' button in order detail view.	Default is: Back To Results	
Resend Invoice Button Label	The text displayed on the 'Invoice Reprint' button in order detail view.	Default is: Resend Invoice	
Copy To Current Order Button Label	The text displayed on the 'Copy to Cart' button in order detail view.	Default is: Copy To Current Order	
<b>Titles</b>			
Order Details Title Text	The heading text displayed on the order detail page.	Default is: Your Order Details	
<b>Prompts</b>			
GST Prompt	The tax prompt displayed in the order summary section of the order detail page.	Default is: GST	

## Other Widgets

- [Order Payment Links Form Widget](#) — Renders an order details stepper with an order form that can be automatically populated with query strings, and/or manually entered by the user. The form doesn't validate the order details are accurate in order to stay both secure and accessible to unauthenticated users.
- [Magic Link Authentication Message Widget](#) — Renders the Magic Link authentication message.
- [CUSTOM\\_Side by Side Content Tiles Widget](#) — Renders two side by side content tiles in a zone with widget options for selecting or adding background colour, image, text and link/button positioning.
- [Stock Dialog Widget](#) — Displays the Stock to Receive Detail dialog window.
- [Stock to Receive Widget](#) — Displays the Stock to Receive page.
- [Stock Levels Widget](#) — Displays Stock Levels page.
- [Order Declined Pending 3rd Party Installment Msg Widget](#) — Renders the message body for the email sent when the user selects to sign up and pay with a Buy Now Pay Later provider but approval is subject to further checks.
- [Order Field Static Widget](#) — Renders an additional order field in email templates.
- [Online Quote Validation Widget](#) — Renders the appropriate message to the user after the current status of an online quote accessed via an email link is validated.
- [Header Level Cost Centre Widget](#) — Renders the cost centre input field on the order header in the shopping cart.
- [Openpay Summary Widget](#) — Renders Openpay marketing information for a product on the product detail page. Use this widget instead of the [Product Purchase Details widget](#) if you want to customise tagline placement on the template.
- [Order Line Availability - Click and Collect Widget](#) — Displays product availability and delivery methods at the order line level in dynamic scenarios such as the cart when Click & Collect is enabled.
- [Account Activation Email Content Widget](#) — Renders the message content in the Invitation to Register an Account email.
- [Order Template Cost Centre Widget](#) — Renders the cost centre input field on each product line in an order template.
- [BPAY Account Payment Detail Widget](#) — Renders BPAY payment information in the body of the BPAY Account Payment email. This email is sent to users who pay invoices or pay down their account balance using BPAY.